FREQUENTLY ASKED QUESTION'S

S.NO.	QUESTIONS	ANSWERS
1	What should be my System minimum requirement for TP Client software?	Windows XP/7/8 (32-bit Operating System)
2	What basic softwares should be there in my system for TP Client software?	Microsoft office (Any version),Win rar (Any version),Autocad (2006-2014 versions)
3	What should I do ,when blank page is showing After installation of TP Client and clicking on "Log in"?	Copy the windows missing file from "Missing files of Windows"folder and paste it to "C:\Windows\System32" , Go to Start-All files-Accessories-Command Prompt-and right click on it and "run it as administrator" , Do like this in command prompt - "C:\Windows\System32>regsvr32 C:\Windows\System32\comctl32.ocx" , Similarly do "C:\Windows\System32>regsvr32 C:\Windows\System32\COMDLG32.OCX" , and "C:\Windows\System32>regsvr32 C:\Windows\System32\MSCOMCTL.OCX" , and "C:\Windows\System32>regsvr32 C:\Windows\System32\MSFLXGRD.OCX" , and "C:\Windows\System32>regsvr32 C:\Windows\System32\tabctl32.ocx"
4	When I am clicking on" Log in" ,I am getting an error "[TPClient][53] Flie not found " what is the process to sortout this error?	Go to "C:\TPClient\Soft\VB" and open "acadpath.txt" file and change the path of autocad according to the version you are using
5	When I am doing the marking in autocad through TP Client and clicking on "Generate"then, "Bad argument" or "type - nil" " Divide by Zero"error is showing , what should I do to resolve this problem?	There must be some error in marking, see if the markings are not overlapped,for removing this error follow user guide - "How to use TPClient in Autocad" and do the proper marking
6	When I am uploading the Drawing ,it is not uploading in online system or showing some "building height category "and some other error , what should I do to remove this erroe?	Check while filling the form in tpclient ,address and client name ,there should not be any double spacing and also after binding the drawing explode the building boundary and floor boundary in autocad and then close it by zooming and extending and then export to tp and then upload the drawing
8	Who Requires Fire NOC	*In case of a high rise building fire NOC shall be obtained from the fire authority as per the article 83 of bhumi vikas rule 1984. *It is a part of the building permission and the time line for issuance or same to that for the building permission.